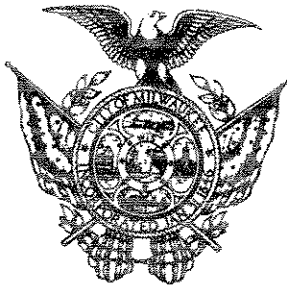


CITY OF MILWAUKEE

Form CA-43

GRANT F. LANGLEY
City Attorney

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October 30, 2003

Ana Aguilera-Marin
2107 South 20th Street, Apt. #4
Milwaukee, WI 53215

RE: C.I. File No: 03-S-370

Dear Ms. Aguilera-Marin:

This office is in receipt of your claim in the amount of \$3,185.00, relating to damage sustained to your property on or about February 27, 2003 when water flowed into your basement from a broken water main at 2107-11 South 20th Street.

Our investigation reveals the Milwaukee Water Works (MWW) received notice of a possible main break in the area of South 20th Street and West Forest Home Avenue at approximately 4:15 a.m. MWW investigators were immediately dispatched to the subject area, they noted flooding condition and proceeded to shut the main off. Because the flooding was extensive, the shut-off proved to be difficult, the main was shut -off by 7:07 a.m. A repair crew was dispatched for repairs to a hydrant lead that was leaking. The crew was not aware of any flooding to homes or businesses in the area. The MWW responded to the hydrant lead leak in a timely manner and followed standard procedures regarding the repair activity, and as such, the City cannot accept liability for your loss. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
1048-2003-3061:74225

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